

**DRAFT WARRANTY**

Project Specific Warranty to be issued when Project Application is approved by Rollease Acmeda

Project Name Here, Approval / Approver, & Date

## Rollease Acmeda Special Commercial Warranty

Rollease Acmeda, Inc. offers the following warranties for product sold in the North American market:

	25 Year Limited Lifetime	10 Years	7 Years	5 Years
COMPONENTS / PRODUCTS	<b>Indoor Shading Systems</b> <ul style="list-style-type: none"> <li>Contract Series manual, clutch driven shading systems</li> </ul> <b>Fabrics</b> <ul style="list-style-type: none"> <li>PVC-coated solar screen fabric for indoor use</li> </ul>	<b>Fabrics</b> <ul style="list-style-type: none"> <li>Commercial Black Out polyester fabric</li> <li>Metalized fabric</li> <li>Kleenscreen solar screen fabric</li> </ul>	<b>Motorization</b> <ul style="list-style-type: none"> <li>AC and DC wired motors</li> <li>Motorization accessories including: <ul style="list-style-type: none"> <li>Hubs</li> <li>Solar panels</li> <li>Sensors</li> <li>Remote controls</li> <li>Power supplies</li> <li>DC power panels</li> <li>Repeaters</li> <li>Cables</li> <li>Dry contact relay modules</li> </ul> </li> <li>Motorization hardware accessories including: <ul style="list-style-type: none"> <li>Crowns</li> <li>Drives</li> <li>Motorhead adapters</li> </ul> </li> </ul>	<b>Indoor Specialty Shading Systems</b> <ul style="list-style-type: none"> <li>Easy Spring Plus</li> <li>Easy Spring Air</li> <li>Easy Spring Ultra Spring accessories</li> </ul> <b>Motorization</b> <ul style="list-style-type: none"> <li>Lithium-Ion battery motors</li> <li>External battery packs</li> </ul> <b>Outdoor hardware</b> <ul style="list-style-type: none"> <li>External shades</li> <li>Awnings</li> <li>External components</li> </ul> <b>Fabrics</b> <ul style="list-style-type: none"> <li>All other fabrics</li> <li>PVC-coated solar screen fabric for exterior use</li> </ul>

**What is covered:**

- Any original defects in the material to the purchaser of the products.
- Any original defects in the workmanship to the purchaser of the products.
- Any original AC and DC wired motors and electronic accessories defects in materials and workmanship for 7 years, when operating under normal use from the date of project completion.
- Any original battery powered DC motor defects in materials and workmanship for 5 years, when operating under normal use from the date of project completion.

**What is not covered:**

- Any conditions or damage caused by or resulting from misuse, abuse, alterations, or failure to follow instructions for measurement, installation, use, cleaning, or maintenance.

- Discoloration due to sunlight or passage of time, humidity, exposure to salty air, change in atmospheric conditions or corrosive materials.
- Abnormal environmental conditions such as exposure to foreign materials, corrosive/salt-fog environments, unauthorized cleaning agents, chemical stress attack, excessive humidity, extreme temperature, abnormal RF frequency related issues or abnormal electric stress including surge or over-voltage.
- Conditions caused by normal wear and tear or color loss from normal usage.
- Lithium-Ion battery motor failures due to non-compliance of minimum recommended charging intervals of battery motors (one full charge per twelve-month period).
- Variations in colors or weave from lot to lot (for example, colors may not precisely match samples or previously purchased products and the process of weaving can result in slight variations in the density of the weave).
- Cracking or other instability caused by the folding or creasing of coated fabrics.
- Shipping and labor costs for the measuring and taking down of products and/or the re-installation of products.
- Injury, loss, or damage, direct or consequential, arising out of, or the inability to use, the equipment.
- The use of non-fabric components with other components not manufactured by or expressly approved by Rollease Acmeda as appropriate for use with the Rollease Acmeda component at issue.
- Cord loops and metal or plastic bead chains.
- Installation and usage not in accordance with our installation and operating instructions.
- Product has been opened, dismantled, or returned with clear evidence of abuse or other damage.
- Product has been used to perform functions other than the functions it was designed to handle.
- Product used with electrical accessories (switches, relays, etc.) that have not been previously approved in writing by Rollease Acmeda.

**Who is covered:**

Rollease Acmeda, Inc. warrants to the original purchaser that its products are free from defects in material and workmanship (except as noted) for the specified warranty periods provided above, which begin on the date of delivery. This warranty is limited in time as set forth in the General Statement of Warranty above and may only be exercised by the original purchaser or **any transferee authorized expressly in writing to make claims under this warranty.**

If the original purchaser submits a claim under this warranty as set forth below within the qualifying period, then Rollease Acmeda will, at its discretion, repair or replace the defective product or portion thereof, whether directly or through a third party designated by RA.

**Rollease Acmeda's obligations:**

Rollease Acmeda's obligations under this warranty are limited to, at Rollease Acmeda's discretion, the repair, replacement, or appropriate credit in respect to defective parts or products. Repairs and replacements will be made with like or similar components. If Rollease Acmeda decides, at its discretion, to issue a credit, it will not exceed the amount of the original purchase price of the components.

**Limitation of damages:**

THIS WARRANTY DOES NOT COVER, AND EXPRESSLY EXCLUDES, ANY AND ALL LIABILITY OF ROLLEASE ACMEDA, WHETHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY IMPLIED BY LAW, FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES. EXCEPT AS EXPRESSLY

PROVIDED IN THIS LIMITED WARRANTY, ROLLEASE ACMEDA HERBY DISCLAIMS ALL WARRANTIES TO THE EXTENT PERMITTED BY LAW. ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED ARE, TO THE EXTENT PERMITTED BY LAW, LIMITED IN DURATION TO FIVE YEARS.

Some states do not allow the foregoing exclusion or limitation of incidental or consequential damages, so the foregoing limitation or exclusion may not apply to you and you may have other rights available in your state. No person employed by Rollease Acmeda or otherwise is authorized to extend or alter this limited warranty, except for a duly authorized corporate officer of the company.

Rollease Acmeda is also not responsible for:

- Shipping or labor costs associated with measuring, removing, or reinstalling products
- Costs associated with import or export duties
- Broker fees or taxes associated with the shipment of replacements

**Warranty Service:**

Warranty claims must be accompanied by the original sales information as well as relevant details regarding the claim, including the nature of the problem, the location of the product, fabrication and installation details, cleaning/maintenance history, and any other relevant information.

To return products for inspection and, if the condition or damage is covered by the warranty, repair, or replacement, contact us for a return goods authorization (RGA) number, and then ship the parts in question back to Rollease Acmeda, freight charges pre-paid. Rollease Acmeda will inspect and repair or replace any covered, defective items and return them freight pre-paid.

**Cleaning and Maintenance Instructions for Fabrics and Hardware:**

Refer to our published O&M documents for care and cleaning of fabrics and hardware. Methods used outside of manufacturer recommendations void the warranty.

**Effective Date**

Warranty goes into effect on the date of project completion.

**Amendment**

Rollease Acmeda reserves the right to amend, modify, or eliminate this Limited Warranty without notice. Any change will not impact products purchased prior to the date of change.